

# MYOB Advanced

## Release Notes

2018.1.2

**myob**

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# Introduction

Welcome to the 2018.1.2 release of MYOB Advanced.

## What's New in this Release?

The 2018.1.2 release is an update to the 2018.1.0 major release, which addresses issues with the Payroll module identified in previous releases.

## Installing this Release

The 2018.1.2 release is automatically deployed to all production accounts.

**Note:** An updated licence is required to enable configuration options for the new features. While accounts in our managed environment will have their licences updated automatically, a local installation must be updated manually by navigating to the Licence Maintenance (SM.20.15.10) form and clicking the **Update Licence** button.

# New Features

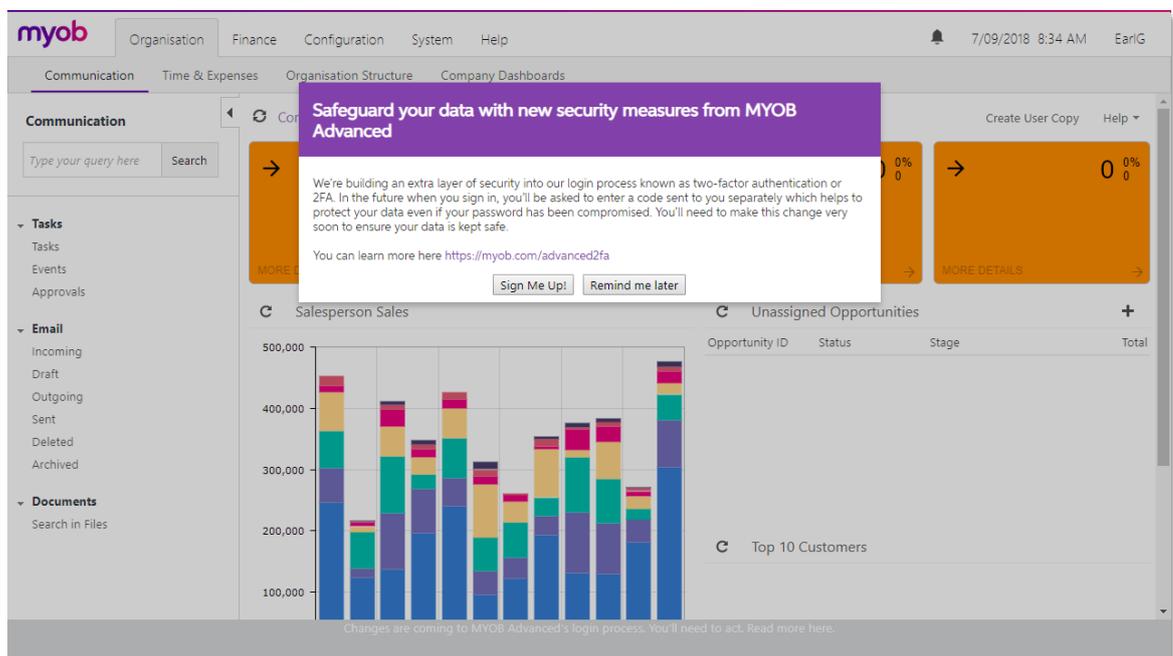
## Secure Authentication

This release adds support for Secure Authentication logins to MYOB Advanced. Secure Authentication is a two-factor authentication (2FA) sign-in process that helps to secure your data and guard against identity theft. To use Secure Authentication, users must set up a Secure Authentication login account that is tied to their MYOB Advanced login.

### Secure Authentication Timeline

Secure Authentication will eventually become required for logins to MYOB Advanced. A new read-only **Enforcement Date** field on the Security Preferences screen (SM.20.10.60) shows the date Secure Authentication logins will become compulsory—this will be 1 December 2018 in most cases. After this date, any user who logs in without using Secure Authentication will be redirected to the Secure Authentication signup page.

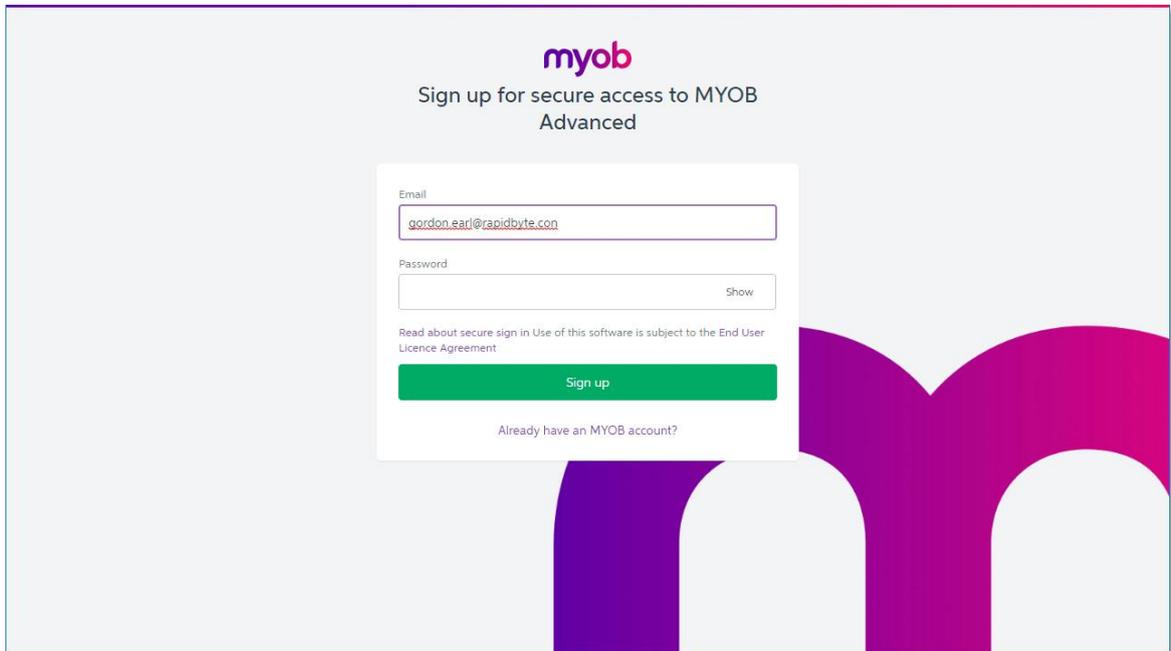
A series of messages are displayed to users in the lead up to the enforcement date, informing them of the requirement and encouraging them to sign up for Secure Authentication in advance:



In addition to these messages, text will appear in the footer of all screens, reminding users to sign up for Secure Authentication.

## Signing up for Secure Authentication

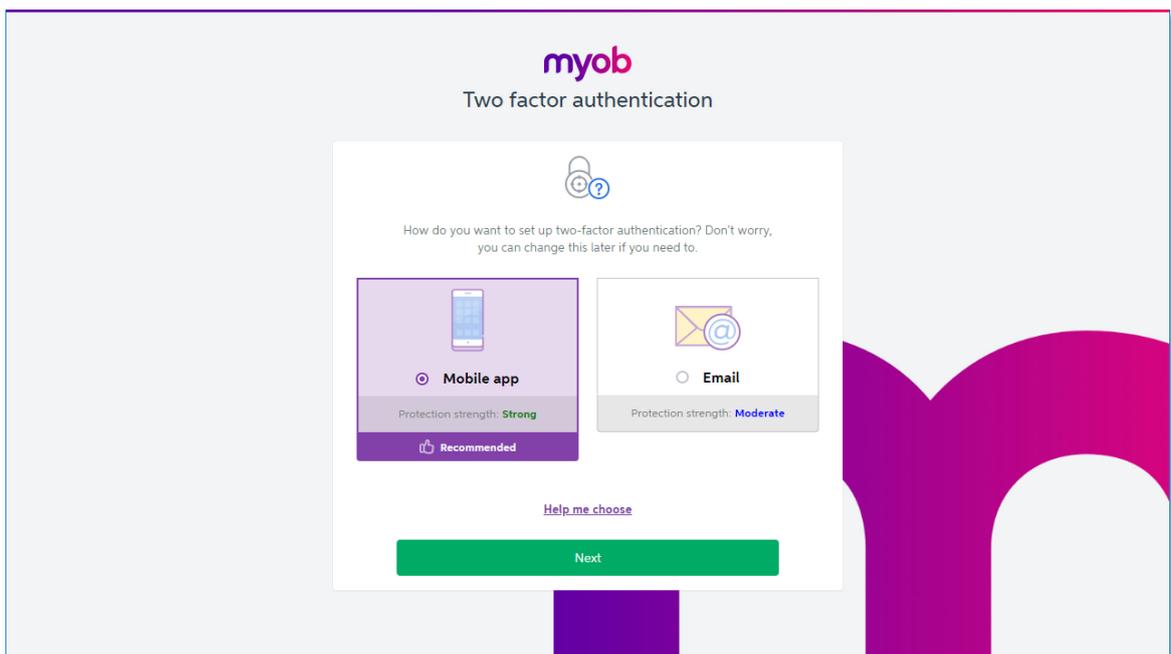
To sign up for Secure Authentication, users must first log in to MYOB Advanced using their usual login details, then click the **Sign Up** button on the message that appears. This will take them to the signup page, where the first step is to enter an email address and password for their Secure Authentication login—the email address associated with their MYOB Advanced login is entered by default:



The screenshot shows a web page titled "myob Sign up for secure access to MYOB Advanced". The page features a central white form with the following elements:

- Email:** A text input field containing the email address "gordon.earl@rapidbyte.com".
- Password:** A text input field with a "Show" button to its right.
- Read about secure sign in Use of this software is subject to the End User Licence Agreement:** A small text link.
- Sign up:** A prominent green button.
- Already have an MYOB account?:** A link below the sign up button.

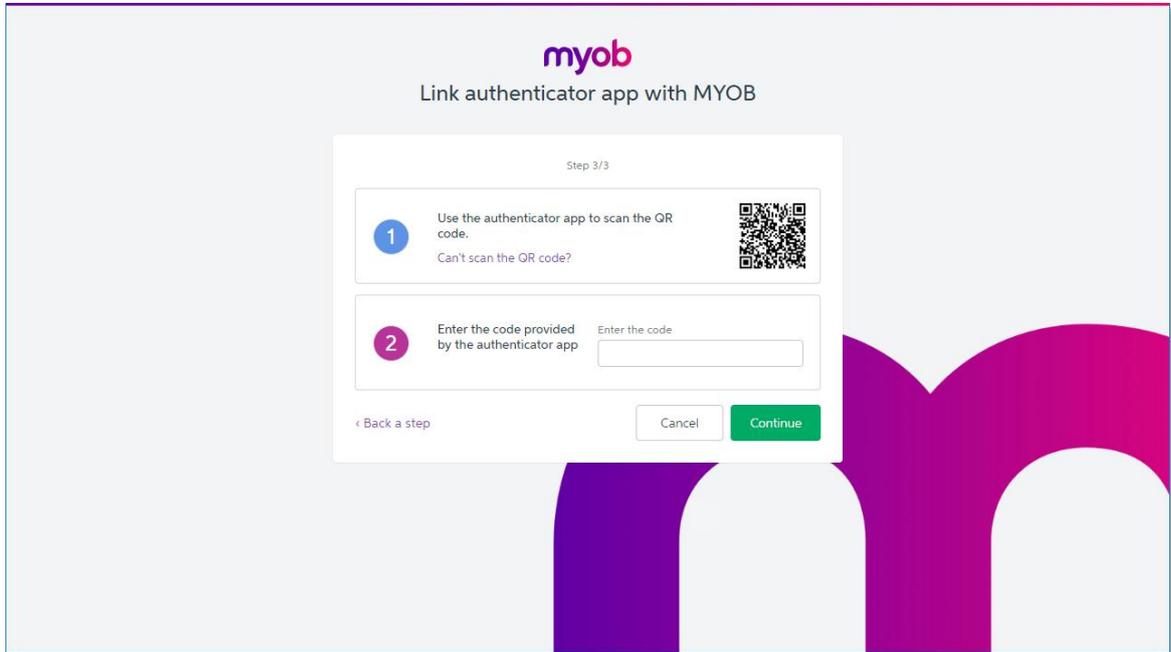
After entering their details and clicking **Sign up**, the user must then set up two-factor authentication for the account. This can be done using an app on their mobile phone or by email (the mobile app is recommended):



The screenshot shows a web page titled "myob Two factor authentication". The page features a central white form with the following elements:

- How do you want to set up two-factor authentication? Don't worry, you can change this later if you need to.** A heading with a lock icon and a question mark.
- Mobile app:** A selection option with a radio button, a smartphone icon, and a "Recommended" badge. The protection strength is listed as "Strong".
- Email:** A selection option with a radio button, an email icon, and a "Moderate" protection strength.
- Help me choose:** A link between the two options.
- Next:** A prominent green button at the bottom.

If the user has chosen to use the app method, they are given directions to download an authentication app for their phone's operating system. (If the user logs in to other services that use two-factor authentication, they may already have one.) Once they have installed the app, they will need to use it to scan a QR code, then enter the verification code supplied by the app:



At this point, the Secure Authentication setup is complete. As an optional final step, the user can download a text file containing ten backup codes, which can be used to log in via Secure Authentication if they are unable to generate a verification code for any reason.

**Note:** Each backup code can be used only once, but more can be generated if necessary.

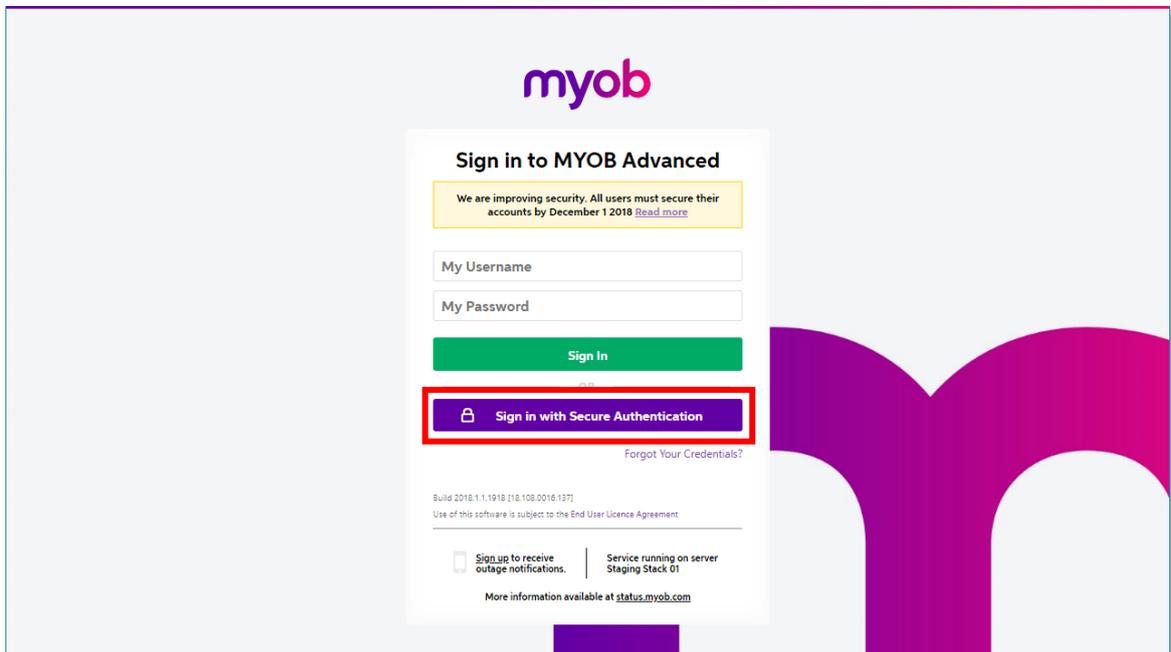
### Note: Users with Existing Secure Authentication Accounts

If a user already has a Secure Authentication account (for example, if they use another MYOB product that also offers Secure Authentication), they can use this account with MYOB Advanced, but it must still be associated with their Advanced login. For this reason, the user must follow the process above: start by logging in with their Advanced details, then click the link to the signup page from within Advanced. They can then use the **Already have an MYOB account?** link on the signup page to sign in with their Secure Authentication account.

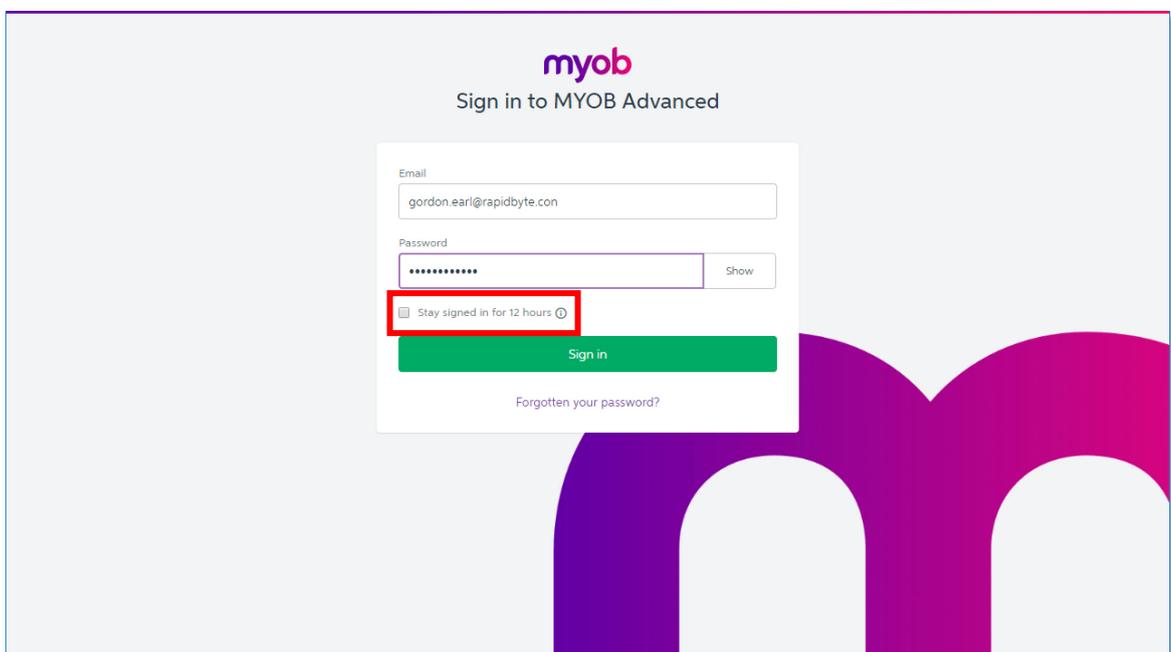
If a user tries to sign in to MYOB Advanced with a Secure Authentication account that has not been associated with an Advanced login, they will be redirected back to the Advanced login screen, where an error message will inform them that they need to log in with their Advanced details so that their Advanced login can be associated with their Secure Authentication account.

## Signing in with Secure Authentication

Once users are signed up with Secure Authentication, they can sign in to MYOB Advanced by clicking the **Sign in with Secure Authentication** button on the login screen:

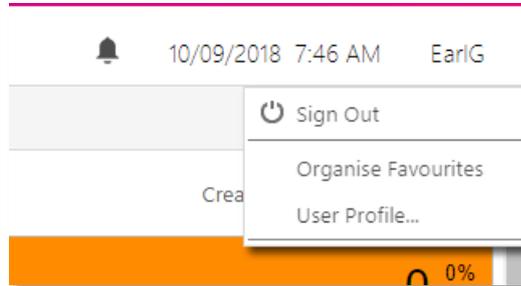


They will need to enter their email/password combination and a verification code from their email or app when logging in with Secure Authentication, but they can tick an option to stay signed in for 12 hours:



## Signing Out

When a user selects **Sign Out** from the dropdown menu at the top right of the screen, they will be signed out of MYOB Advanced and Secure Authentication at the same time.



**Note:** When a user signs out, a new tab will open in their browser, displaying a page that confirms they have been signed out of Secure Authentication. This page is for information only, and can be closed straight away.

## Removing Secure Authentication Associations

It may be necessary to remove the association between a user's MYOB Advanced login and their Secure Authentication login, for example, if a user needs to associate their Advanced login with a different Secure Authentication login.

This can be done in two places in the MYOB Advanced system:

- On the External Identities tab of the Users screen (SM.20.10.10). Select the MYOB provider and click **Clear Association**.
- On the External Identities tab of the User Profile screen (SM.20.30.10). Select the MYOB provider and click **Unassociate User**.

**Note:** These options are only available to users with the Administrator or Internal User roles.

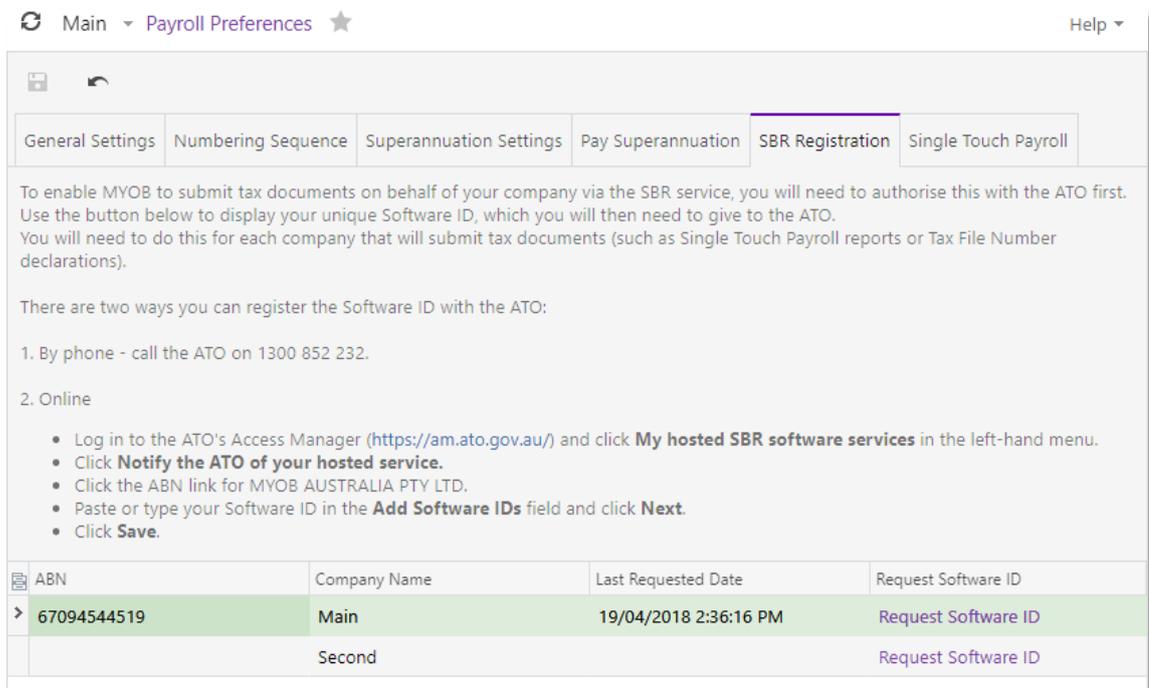
Once the association between the Advanced login and the Secure Authentication has been removed, the user will again be presented with the signup messages or redirected to the Secure Authentication signup page when they log in to Advanced (see page 2).

# SBR Registration Changes

## Australia only

In previous releases of Advanced Business, the main reportable branch was used to register for Standard Business Reporting (SBR). While this was acceptable for submitting Payment Summaries, it caused Single Touch Payroll (STP) batches to be rejected for sites with multiple companies, as the STP submissions always included the ABN of the reportable branch, which did not necessarily match the ABN of the company submitting the STP batch.

To allow for STP submissions in multi-company organisations, the SBR Registration tab of the Payroll Preferences form (MP.PP.11.00) has been updated. The tab now contains a table showing the details of each company in the system, with a separate **Request Software ID** link for each company:



The screenshot shows the 'SBR Registration' tab in the 'Payroll Preferences' form. It includes instructions for registering a Software ID with the ATO and a table of companies with links to request Software IDs.

To enable MYOB to submit tax documents on behalf of your company via the SBR service, you will need to authorise this with the ATO first. Use the button below to display your unique Software ID, which you will then need to give to the ATO. You will need to do this for each company that will submit tax documents (such as Single Touch Payroll reports or Tax File Number declarations).

There are two ways you can register the Software ID with the ATO:

1. By phone - call the ATO on 1300 852 232.
2. Online
  - Log in to the ATO's Access Manager (<https://am.ato.gov.au/>) and click **My hosted SBR software services** in the left-hand menu.
  - Click **Notify the ATO of your hosted service**.
  - Click the ABN link for MYOB AUSTRALIA PTY LTD.
  - Paste or type your Software ID in the **Add Software IDs** field and click **Next**.
  - Click **Save**.

ABN	Company Name	Last Requested Date	Request Software ID
> 67094544519	Main	19/04/2018 2:36:16 PM	<a href="#">Request Software ID</a>
	Second		<a href="#">Request Software ID</a>

When registering for SBR, you must now request a Software ID for each company using the links on this tab, note them down, then register each ID with the ATO separately. See the "Single Touch Payroll" white paper on the [MYOB Advanced Education Centre](#) for more information on registering Software IDs.

**Note:** If your organisation has STP batches that were rejected due to the issue discussed above, you do not need to re-submit these batches or perform any other actions once the Software IDs have been registered—the next successful STP submission will report the correct YTD balances.

# Resolved Issues

The following table details the issues that are addressed by this release.

## Finance

Problem ID	Description
<b>162525014626</b> 162570224160 162570224156 162570224151 162428010665	The Business Activity Statement Report (MBTX6011) showed the amount for all companies in the tenant, instead of showing a separate amount for each company. This has been resolved.

## Payroll

Problem ID	Description
<b>160552530070</b> 159992379421	In sites with multiple companies, STP batches failed to send with the error message "Misalignment of identifying information. Inform your software provider that the eb:PartyInfo/From/PartyID details does not match the entity details for this submission." This has been resolved; the SBR Registration tab of the Payroll Preferences form (MP.PP.11.00) has been updated to allow for multiple companies—see page 2.
<b>150346143506</b> 158555842825 157356841401 150164841461	The <b>Upwards withholding variation?</b> setting on the Taxation tab of the Pay Details form was not saving for employee. This has been resolved; the setting is now saved, and it is now set independent of the <b>Claim Tax-free threshold?</b> , <b>Claim Seniors tax offset?</b> and <b>Claim zone/special tax offset?</b> settings.
<b>159668286391</b> 159592840245 159733702011	Employees' gender was reported incorrectly in superannuation batches (all employees were reported as male). This has been resolved; gender is now reported correctly, using the new <b>Gender</b> field that was added to the Employees form (EP.20.30.00) in the 2018.1.1 release. When this field is populated, it will be used in the superannuation batches; if it is not, the gender will default to "not specified".
<b>160596085356</b> 160427573221	The Super Guarantee threshold would sometimes be applied when earnings had not reached the threshold. This has been resolved.

# Known Issues

The following known issues and breaking changes have been identified in this release.

## Partner users visible on some forms

User accounts with the licence type MYOB\_Partner and the Admin account used exclusively by MYOB are hidden from all other users; they do not appear on user selection lists. However, these user accounts will appear in selection lists on the following forms:

- Event > Attendees (CR.30.60.30)
- Role List (SM.65.10.00)

## Error message when switching tenants

The error "{ \"Message\": \"Unauthorized request.\"}" appears when switching tenants from the User dropdown at the top right of the screen. To change tenants, the user must log out and then log in to the new tenant.

## Error message when a my.MYOB login is required

Certain actions, such as submitting an STP batch in the Payroll module, require that the current user is logged in with a my.MYOB/Secure Authentication account—if this is not the case, an error message will appear. To avoid the error message, the user must log out, then log in again using their my.MYOB/Secure Authentication login and perform the action again.

## Secure Authentication signin button unavailable

If a user logs in with a Secure Authentication account that has not been associated with an MYOB Advanced login, they will be redirected to the MYOB Advanced login screen, where a message informs them that they must log in with their Advanced details so that the two accounts can be associated with each other. At this point, the **Sign in with Secure Authentication** button cannot be used—clicking it just redirects back to the Advanced login screen. In the rare case that another user who uses the same Secure Authentication account tries to log in on the same PC, the **Sign in with Secure Authentication** button will not work for them either.